

Secretary

04

Executive Offices

Office of Commonwealth Preparedness (454)

Service Area

Emergency Planning

Objective

We will provide strategic oversight of the coordination of state agencies to prepare for, respond to, and recover from natural and man-made disasters and emergencies.

Measure #1

Level of satisfaction of Governor's office and Cabinet Secretaries as expressed in the Office of Commonwealth Preparedness survey document.

Key Measure

Measure Type

Preferred Trend

X

Outcome

Maintain

Measure Methodology

The survey will provide feedback to the Office of Commonwealth Preparedness necessary to evaluate its service performance.

Measure Baseline

Value

0

Date

12/31/2007

Description

No data available - see explanatory note

Measure Target

Value

0

Date

12/31/2008

Description

Percentage of services provided with an assessment of Good or Excellent

Measure Data

Year Annual Measure

2007	--			
2008	--			

Explanatory Note

The survey is a new measure and the baseline for the measurement will be developed with data collected at end of calendar year 2007. The survey will require ratings from Unacceptable to Excellent and we will measure the percentage of services provided which have been rated Good to Excellent.

Office of Commonwealth Preparedness (454)

Service Area

Emergency Planning

Objective

We will provide an effective institutional link between the government of the Commonwealth and the federal Department of Homeland Security.

Measure #2

Level of satisfaction of Governor's office and Legislative Liaison Office as expressed in the Office of Commonwealth Preparedness survey document.

Key Measure

Measure Type

Preferred Trend

X

Outcome

Maintain

Measure Methodology

The survey will provide feedback to the Office of Commonwealth Preparedness necessary to evaluate its service performance.

Measure Baseline

Value

0

Date

12/31/2007

Description

No data available - see explanatory note

Measure Target

Value

0

Date

12/31/2008

Description

Percentage of services provided with an assessment of Good or Excellent

Measure Data

Year Annual Measure

2007	--			
2008	--			

Explanatory Note

The survey is a new measure and the baseline for the measurement will be developed with data collected at end of calendar year 2007. The survey will require ratings from Unacceptable to Excellent and we will measure the percentage of services provided which have been rated Good to Excellent.

Office of Commonwealth Preparedness (454)

Service Area

Emergency Planning

Objective

We will oversee the execution and annual review of the Commonwealth's preparedness strategies to ensure continuation of critical government services following disasters or emergencies.

Measure #3

Percentage of State Agencies that have certified their compliance with Continuity Of Operations Plans.

Key Measure

Measure Type

Preferred Trend

X

Output

Maintain

Measure Methodology

Each state agency will certify to the Office of Commonwealth Preparedness that the agency complies with the terms of Executive Order 44 which requires, among other things, that all agencies have a Continuity of Operations Plan and to update it annually.

Measure Baseline

Value

65

Date

12/31/2006

Description

At the end of calendar year 2006, 65% of state agencies had certified to their Secretariat that the agency had a Continuity of Operations Plan

Measure Target

Value

100

Date

12/31/2007

Description

By end of calendar year 2007 100% of agencies will have certified thier compliance with the requirements of Executive Order 44 to have a Continuity of Operations Plan and have updated it in the current year

Measure Data

Year	Annual Measure			
2006	65			
2007	--			
2008	--			

Explanatory Note